



# Northeastern Rural Health Clinics

## YOUR MEDICAL HOME

At Northeastern Rural Health Clinics, we believe that you should have access to a “medical home” where you can establish a long term relationship with one medical provider and a team of healthcare professionals who will provide a familiar, safe, and culturally sensitive atmosphere to partner with you in meeting your healthcare needs.

Choosing a Medical Provider that is right for you is an important part of participating in the Medical Home. We will help you choose a Medical Provider to partner with in meeting your health goals.

We believe that this type of healthcare should be available to all patients regardless of your insurance status.

We believe in timely access to your own medical provider when a medical need arises.

We believe that you are the leader of your healthcare team and it is our responsibility to help equip and empower you in your pursuit of health and wellness.

We believe that partnering with you in maintaining wellness and preventing disease is one of our most important roles.

We believe that coordinating your healthcare and helping you navigate the health system is one of our most important responsibilities.

We believe in caring for illness and chronic disease with dignity and in a manner that is clinically excellent, evidence based, culturally sensitive, and respects your wishes.

For more information on our Care Teams and Patient Portal visit our website at [www.northeasternhealth.org](http://www.northeasternhealth.org).

**Northeastern Health Center**  
1850 Spring Ridge Drive  
Susanville, CA 96130  
530-251-5000

**Westwood Family Practice**  
209 Birch Street  
Westwood, CA 96137  
530-256-3152

**WIC Program Services**  
Jacob Dowling, WIC Director  
530-257-7094  
Fax 251-1256

**Administration**  
530-251-5000  
Fax 257-6015

**Billing Services**  
1-800-371-3445

**Urgent Care, Suite A**  
Noreen Frieling, FNP  
530-251-5000  
Fax 257-4088

**Family Health, Suite B**  
Pamela Orr, FNP  
530-251-5000  
Fax 257-8232

**Family Health, Suite C**  
Rich Carlton, MD  
Dean Brown, PA-C  
530-251-5000  
Fax 257-8232

**Family Health, Suite D**  
John Dozier, MD  
Christine Birch, PA-C  
Lindsey Steglich, PA-C  
530-251-5000  
Fax 257-3943

**Occupational Medicine, Suite E**  
Eileen Searcy, PA-C  
530-251-5000  
Fax 252-1653

**Family & Women's Health, Suite F**  
Steven Braatz, MD  
530-251-5000  
Fax 257-3944

**Family & Women's Health, Suite G**  
Naomi Rea, FNP, CNM, Medical Director  
530-251-5000  
Fax 257-3944

**Dental Services**  
Charles Giddings, DDS, Dental Director  
Tiffany Gorr, DDS  
Clarissa Vargas, RDH  
Katrina Ratliff, RDH  
530-251-5000  
Fax 257-4537

**Westwood Family Practice**  
Vincent Natali, MD  
Nan Cayler, PA  
530-256-3152  
Fax 256-2061

### Hours of Operation

#### Susanville Clinic Hours

Mon-Fri: 8 am to 5 pm

#### Urgent Care Walk-in Hours

Mon-Fri: 8 am to 6:30 pm

Sat: 8 am to 12:30 pm | 2 pm to 4:30 pm

#### Westwood Clinic Hours

Mon: 8 am to 5 pm

Wed-Fri: 8 am to 5 pm (closed Tuesdays & Weekends)

*Northeastern Rural Health Clinics*  
*Quality healthcare, Your Choice.....Our Commitment*